

CURRENT SERVICE REPRESENTATIVE					APPROVED REPORTS BY CURRENT TSA LEAD				ATTACHMENTS						
									A	B	C	D	E	F	G
Updated Customer Service Representatives and TSA Leads are provided in accordance with Section V.C. 2 a. (v) of the Settlement Agreement															
Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved By TSA Lead - Liberty	Mo/Yr Change	Approved By TSA Lead - NG	Monthly statements (Most Recent)(per Settlement V.C.2 a.(ii))	TSA Scope Changes (per Settlement V.C.2 a.(iii))	Summary of any material disputes, claims, and adjustments of Monthly Statements in the prior calendar month (per Settlement V.C.2 a.(iii)).	Meeting minutes (per Settlement V.C.2 a.(iv)).	Escalated Complaint - Transition Steering Committee (per Settlement V.C.2 a.(iv) and TSA Schedule A Section 1.7)	Transition Service Notice - Date (per Settlement V.C.2 a.(ii))	Disposition of Transition Service Notice - Confirmation of Termination Date/Signed (per Settlement V.C.2 a.(ii))	
7/12	Mark Smith Mark Smith Mark Smith Mark Smith	Laurie Hare Lori Santoro Lori Santoro Thomas Ryan Marylene Baer		Mark Smith Mark Smith Mark Smith Mark Smith		Karyle Hills Lori Santoro Karyle Hills Brian Varva Brian Varva							10/18/2012 10/18/2012 4/11/2013 10/18/2012 10/18/2012	11/18/2012 11/18/2012 09/01/2013 11/18/2012 11/18/2012	
	Linda Doering Linda Doering Linda Doering Linda Doering Linda Doering Susan Wan Linda Doering Paul Kinch	Ron Boches Mike Wald Mike Wald John Napolitano John Napolitano Chris DiGilio Arthur Koperberg Paula Leaverton Joseph Weber		Linda Doering Linda Doering Linda Doering Linda Doering Linda Doering Linda Doering Linda Doering Linda Doering		Ron Boches Ron Boches Ron Boches Ron Boches Ron Boches Ron Boches Ron Boches Ron Boches						10/14/2013 1/29/2013 10/14/2013 1/29/2013 10/14/2013 10/14/2013 10/14/2013 10/14/2013	11/15/2013 2/28/2013 11/15/2013 2/28/2013 11/15/2013 11/15/2013 11/15/2013 11/15/2013		
	Chris Brouillard Tim Deppeymer Chris Brouillard Norm Gallagher Richard MacDonald Chris Brouillard Norm Gallagher Chris Brouillard Tim Deppeymer Rich MacDonald Bryan McCallum / Rich MacDonald Rich MacDonald Chris Brouillard Chris Brouillard Chris Brouillard Mike Knott Tim Deppeymer	Tom Bennett Susan Fleck John Flint Gery Bennett Joseph Basic Joseph Basic Frank Su Tim Small Don Cordone Joseph Basic / Mike Bruno Ron Johnson Christopher Gibb / Robert Preshong John Staravakis Tim Small Robert Wilson Pat Burns John Flint		Rich MacDonald Rich MacDonald Rich MacDonald Rich MacDonald Rich MacDonald Rich MacDonald Rich MacDonald Rich MacDonald Rich MacDonald Rich MacDonald Rich MacDonald Rich MacDonald Rich MacDonald Rich MacDonald Rich MacDonald Rich MacDonald Rich MacDonald Rich MacDonald	7/12 7/12 7/12 7/12 7/12 7/12 7/12 7/12 7/12 7/12 7/12 7/12 7/12 7/12 7/12 7/12 7/12	Daniel McNamara Daniel McNamara Daniel McNamara Daniel McNamara Daniel McNamara Daniel McNamara Daniel McNamara Daniel McNamara Daniel McNamara Daniel McNamara Daniel McNamara Daniel McNamara Daniel McNamara Daniel McNamara Daniel McNamara Daniel McNamara Daniel McNamara						3/27/2013 10/26/2012 1/30/2014 1/30/2014 5/13/2013 3/27/2013 4/2/2013 9/3/2013 9/3/2013 9/3/2013 9/3/2013 10/3/2013 10/3/2013 10/3/2013 10/3/2013 11/4/2013 10/26/2012 11/14/2013 11/14/2013 1/16/2013	4/27/2013 11/25/2012 2/28/2014 2/28/2014 6/13/2013 4/27/2013 5/2/2013 10/3/2013 10/3/2013 10/3/2013 10/3/2013 10/3/2013 10/3/2013 10/3/2013 10/3/2013 12/4/2013 11/25/2012 12/14/2013 12/14/2013 2/16/2013		
	Norm Gallagher Chico DaForte Chico DaForte Chico DaForte Chico DaForte Chico DaForte	Tom Americe Liz Arango Liz Arango Liz Arango Liz Arango Liz Arango		Chico DaForte Chico DaForte Chico DaForte Chico DaForte Chico DaForte Chico DaForte		Tom Americe Liz Arango Liz Arango Liz Arango Liz Arango Liz Arango							11/21/2013 11/21/2013 11/21/2013 11/21/2013 11/21/2013 11/21/2013	12/21/2013 12/21/2013 12/21/2013 12/21/2013 12/21/2013 12/21/2013	
	Eric Stanley William Sherry	Carol White Sean Monahan		William Sherry William Sherry		Carol White Sean Monahan							12/2/2013 12/31/2013	12/31/2013 12/31/2013	
	Rich MacDonald / Chris Brouillard Linda Doering	Daniel Glenning Patrick Pensabene		Rich MacDonald Rich MacDonald		David Way David Way							11/6/2012 10/14/2013	12/9/2012 11/15/2013	
	Gaetan Mercier / Michael Knott Gaetan Mercier / Michael Knott / Mark Smith Gaetan Mercier / Michael Knott Gaetan Mercier / Michael Knott Gaetan Mercier / Michael Knott Gaetan Mercier / Michael Knott Gaetan Mercier / Michael Knott Gaetan Mercier / Michael Knott	Timothy Wovick Timothy Wovick Michael Knott Michael Knott Michael Knott Michael Knott Michael Knott Michael Knott Michael Knott Michael Knott Michael Knott Michael Knott Michael Knott Michael Knott Michael Knott Michael Knott Michael Knott Michael Knott		Michael Knott Michael Knott Michael Knott Michael Knott Michael Knott Michael Knott Michael Knott Michael Knott Michael Knott Michael Knott Michael Knott Michael Knott Michael Knott Michael Knott Michael Knott Michael Knott Michael Knott Michael Knott		Tim Wovick Tim Wovick Tim Wovick Tim Wovick Tim Wovick Tim Wovick Tim Wovick Tim Wovick Tim Wovick Tim Wovick Tim Wovick Tim Wovick Tim Wovick Tim Wovick Tim Wovick Tim Wovick Tim Wovick Tim Wovick						10/2/2012 10/2/2012 10/2/2012 10/2/2012 10/2/2012 10/2/2012 10/2/2012 10/2/2012 10/2/2012 10/2/2012 10/2/2012 10/2/2012 10/2/2012 10/2/2012 10/2/2012 10/2/2012 10/2/2012	11/1/2012 11/1/2012 11/1/2012 11/1/2012 11/1/2012 11/1/2012 11/1/2012 11/1/2012 11/1/2012 11/1/2012 11/1/2012 11/1/2012 11/1/2012 11/1/2012 11/1/2012 11/1/2012 11/1/2012		
	Gaetan Mercier / Michael Knott Gaetan Mercier / Michael Knott	8/12 8/12	Anthony Irtch Anthony Irtch		Michael Knott Michael Knott	8/12 8/12	Anthony Irtch Anthony Irtch						3/13/2014 11/21/2013	4/13/2014 12/22/2013	
	Rich Foley Rich Foley Rich Foley Rich Foley Steve McCrodan	Jim Swalec Craig Dikeman Jim Swalec Craig Dikeman Bill Hilsbrunner		Rich Foley Rich Foley Rich Foley Rich Foley Steve McCrodan		Jim Swalec Craig Dikeman Jim Swalec Craig Dikeman Bill Hilsbrunner							11/30/2012 11/1/2013 11/30/2012 11/30/2012 7/31/2013	12/31/2012 11/30/2013 12/31/2012 12/31/2012 8/26/2013	
	Nicole Harris	Nancy Clarifone		Bill Sherry		Nancy Clarifone							12/2/2013	12/30/2013	
	Nicole Harris / Daniel Mahoney (Meter Data Services)	Nancy Clarifone / Christopher Gibb (Meter Data Services)		Bill Sherry		Nancy Clarifone							4/16/2014	5/15/2014	
	Nicole Harris	Larry Frye		Bill Sherry		Nancy Clarifone							12/2/2013	12/30/2013	
	Bill Sherry	Brian Schuster / Joe Basic		Bill Sherry		Brian Schuster							12/2/2013	12/30/2013	
8/12	Nicole Harris	Jeff Martin		Bill Sherry		Nancy Clarifone							12/2/2013	12/30/2013	
	David Carleton/Nicole Harris	Nancy Clarifone		Bill Sherry		Nancy Clarifone							12/2/2013	12/30/2013	
	Stephen Hall	Michael Laflamme		Christine Mason		Michael Laflamme							2/6/2014	3/8/2014	
	Robert Campbell	Ann Leary		Christine Mason		Michael Laflamme							2/6/2014	3/8/2014	
7/12	Sarah Knowlton	Sharareh Goldsmith		7/12	Sarah Knowlton	Sharareh Goldsmith							11/5/2013	7/3/2013	
7/12	Sarah Knowlton	Sharareh Goldsmith		7/12	Sarah Knowlton	Sharareh Goldsmith							11/5/2013	7/3/2013	
	David Carleton	7/1	Robert Lorkiewicz		David Carleton	Madelyn Hanley									
	David Carleton	7/1	Robert Lorkiewicz		David Carleton	Madelyn Hanley									
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	David Carleton	7/1	Robert Lorkiewicz		David Carleton	Madelyn Hanley									
	David Carleton	7/1	Robert Lorkiewicz		David Carleton	Madelyn Hanley									

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		Updated Customer Service Representatives and TSA Leads are provided in accordance with Section V.C. 2 a. (v) of the Settled Agreement														
								Disposition of Transition Service Notice - Confirmation of Termination Date/Signed (per Settlement V.C.2.a.(ii))								
Schedule A	Service	Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved by TSA Lead - Liberty	Mo/Yr Change	Approved by TSA Lead - NG	Monthly statements (Most Recent)(per Settlement V.C.2.a.(i))	TSA Scope Charges (per Settlement V.C.2.a.(ii))	Summary of any material disputes, claims, and adjustments of Monthly Statements in the prior calendar month (per Settlement V.C.2.a.(iii))	Meeting minutes (per Settlement V.C.2.a.(iv))	Escalated Complaint - Transition Steering Committee (per Settlement V.C.2.a.(v)) and TSA Schedule A Section 1.7)	Transition Service Notice - Date (per Settlement V.C.2.a.(ii))	Transition Service Notice - Date/Signed (per Settlement V.C.2.a.(ii))
A General Protocol																
Correspondence, Invoices, Notices and other Communication																
B Human Resources																
HR-1	Payroll Services	7/12	Mark Smith		Laurie Hare		Mark Smith		Karlyn Mills						10/18/2012	11/18/2012
HR-2	Employee Benefits		Mark Smith		Lori Santoro		Mark Smith		Lori Santoro						10/18/2012	11/18/2012
HR-3	Pension Administration		Mark Smith		Lori Santoro		Mark Smith		Karlyn Mills						4/11/2013	5/1/2013
HR-4	Labor Relations Support		Mark Smith		Thomas Ryan		Mark Smith		Brian Varos						10/18/2012	11/18/2012
HR-5	Staffing Support		Mark Smith		Maryanne Baer		Mark Smith		Brian Varos						10/18/2012	11/18/2012
C Financial Services																
Fin-1	Financial Reporting		Linda Doering		Ron Boches		Linda Doering		Ron Boches						10/14/2013	11/15/2013
Fin-2	Accounting Consulting		Linda Doering		Mike Ward		Linda Doering		Ron Boches							
Fin-3	Financial Training Service		Linda Doering		Mike Ward		Linda Doering		Ron Boches						1/28/2013	2/28/2013
Fin-4	Accounts Payable Processes		Linda Doering		John Napolitano		Linda Doering		Ron Boches						10/14/2013	11/15/2013
Fin-5	Accounts Payable Consulting		Linda Doering		John Napolitano		Linda Doering		Ron Boches						1/28/2013	2/28/2013
Fin-6	Cash Management		Linda Doering		Chris DiCillo		Linda Doering		Ron Boches						10/14/2013	11/15/2013
Fin-7	Tax Consulting Services		Susan Wan		Arthur Kiperberg		Linda Doering		Ron Boches							
Fin-8	Property Tax Services		Linda Doering		Paula Lewandow		Linda Doering		Ron Boches						10/14/2013	11/15/2013
Fin-9	Claims Handling/Investigation		Paul Kinch		Joseph Weber		Linda Doering		Ron Boches						10/14/2013	11/15/2013
D Operations																
Elec Ops-1	Planned Major Maintenance & Capital Construction		Chris Brouillard		Mark Phillips		Kurt Demmer	7/12	Dan Bunszell						5/30/2013	6/30/2013
Elec Ops-2	Emergency Maintenance Engineering and Technical Services		Chris Brouillard		Marie Jordan		Kurt Demmer	7/12	Dan Bunszell						5/8/2014	
Elec Ops-3	Field Crew Dispatching and Scheduling		Norm Gallagher		Gary Bennett		Kurt Demmer	7/12	Dan Bunszell						11/19/2013	12/19/2013
Elec Ops-4	Electric Engineering and Design		Chris Brouillard		Bob Sawley		Kurt Demmer	7/12	Dan Bunszell						5/8/2014	
Elec Ops-5	Resource and Workload Planning		Chris Brouillard		Jim Patterson		Kurt Demmer	7/12	Dan Bunszell						10/11/2013	11/11/2013
Elec Ops-6	Electric Feeder, Sub-Transmission and Substation Asset Planning		Chris Brouillard		Rob Sheridan		Kurt Demmer	7/12	Dan Bunszell							
Elec Ops-7	Substation Maintenance Programs/Substation Engineering		Chris Brouillard		John Gavin		Kurt Demmer	7/12	Dan Bunszell						8/17/2013	7/17/2013
Elec Ops-8	Vegetation Management		Kurt Demmer		Anne Marie Moran / Craig Allen		Kurt Demmer	7/12	Dan Bunszell						12/13/2012	1/14/2013
Elec Ops-9	Customer Meter Support		Kurt Demmer		Christopher Gibb / Robert Preston		Kurt Demmer	7/12	Dan Bunszell						2/4/2013	3/4/2013
Elec Ops-10	Electric Meter Shop		Kurt Demmer		James Kelly		Kurt Demmer	7/12	Dan Bunszell						4/11/2014	5/11/2014
Elec Ops-11	Electric Lab (testing/calibration of tools, equipment and PPE)		Kurt Demmer		James Kelly		Kurt Demmer	7/12	Dan Bunszell						11/14/2012	12/14/2012
Elec Ops-12	Infrared (IR) Testing		Kurt Demmer		James Kelly		Kurt Demmer	7/12	Dan Bunszell						11/14/2012	12/14/2012
Elec Ops-13	Mapping & Records		Chris Brouillard		Michael Yachcough / Brian Miller		Kurt Demmer	7/12	Dan Bunszell						5/8/2014	
Elec Ops-14	Relay and Protection		Chris Brouillard		Mark Peterson		Kurt Demmer	7/12	Dan Bunszell						10/26/2012	11/26/2012
Elec Ops-15	Cables and Standards		Tim Depomeyner		Grand Purdy		Kurt Demmer	7/12	Dan Bunszell						10/14/2013	11/1/2013
Elec Ops-16	Mutual Assistance		Tim Depomeyner		Kathy Lyford		Kurt Demmer	7/12	Dan Bunszell						10/14/2013	11/1/2013
Elec Ops-17	Business Continuity Support and Emergency Logistics		Tim Depomeyner	8/12	Dan Bunszell		Kurt Demmer	8/12	Dan Bunszell							
Elec Ops-18	Electric Operations Miscellaneous		Kurt Demmer		Kathy Lyford		Kurt Demmer	7/12	Dan Bunszell							
Energy Solutions Delivery & Efficiency																
ES&E-1	Energy Efficiency Programs		Eric Shanley		Carol White		Bill Sherry		Carol White							
ES&E-2	Sales/Support for Commercial, Industrial and Municipal Customers		William Sherry		Sean Monahan		Bill Sherry		Sean Monahan							
D.3 Energy Control & Supply																
Energy Supply-1	Electric Network Control		Norm Gallagher		Mike Gallagher		Chico DaForte		Mike Gallagher							
Energy Supply-2	Electric Load Forecasting		Chico DaForte		Joseph Greider		Chico DaForte	9/12	Joseph Greider							
Energy Supply-3	Energy Procurement Services		Chico DaForte		Margaret Janzen		Chico DaForte		Margaret Janzen						1/22/2013	3/8/2013
Energy Supply-4	Energy Procurement Consulting		Chico DaForte		Margaret Janzen		Chico DaForte		Margaret Janzen						11/21/2013	12/21/2013
Energy Supply-5	Distributed Generation Services		Chris Brouillard		Kevin Kelly / Marie Jordan		Chico DaForte	9/12	Marie Jordan						3/28/2013	4/28/2013
Project Management																
Project Mgt-1	Project Management Services		Chris Brouillard		Daniel Grenier		Rich MacDonald		David Way						3/14/2013	4/14/2013
Project Mgt-2	Cost Management Access		Linda Doering		Patrick Penabazere		Rich MacDonald		David Way						10/14/2013	11/15/2013
D.6 Health, Safety & Environment (HS&E)																
HS&E-1	HS&E Regulatory Monitoring, Reporting, Compliance, and Training		Gaetan Mercier / Michael Knott		Timothy Woycik / Brian Varos / Stephanie Shepard		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-2	Health and Safety Field Support		Gaetan Mercier / Michael Knott		Timothy Woycik		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-3	Technical Training		Gaetan Mercier / Michael Knott / Mark Smith		Brian Varos		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-4	Environmental Compliance		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-5	Environmental Field Support		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-6	Spill Control/Response		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-7	Environmental Regulatory Support & Consultation		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-8	Licenses, Permits and Orders		Gaetan Mercier / Michael Knott	7/12	Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
Security																
Security-1	Site Security Services		Gaetan Mercier / Michael Knott	8/12	Anthony Brich		Michael Knott	8/12	Anthony Brich						3/13/2014	4/13/2014
Security-2	Security Consulting		Gaetan Mercier / Michael Knott	8/12	Anthony Brich		Michael Knott	8/12	Anthony Brich						11/22/2013	12/22/2013
Security-3	NERC/NPCC - Reliability Compliance		Gaetan Mercier / Michael Knott		Vicki M. O'Leary		Michael Knott		Mike Amico						3/28/2013	5/1/2013
Supply Chain and Inventory Management																
Supply-1	Supply Chain Management		Rich Foley		Jim Swalec		Rich Foley		Jim Swalec						11/30/2012	12/31/2012
Supply-2	Materials Management System Support		Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman						11/1/2013	11/30/2013
Supply-3	Supplier Contracts		Rich Foley		Jim Swalec		Rich Foley		Jim Swalec						11/30/2012	12/31/2012
Supply-4	Access to Seller Warehouses		Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman						11/30/2012	12/31/2012
Supply-5	Fleet Services		Steve McCrodan		Bill Hilbrunner		Steve McCrodan		Bill Hilbrunner						7/31/2013	8/26/2013
E Customer Services Support																
Customer Svc-1	Call Center Operations		Nicole Harris		Nancy Carlbone	8/12	Bill Sherry		Nancy Carlbone							
Customer Svc-2	Meter Reading, Billing and Payment Processing		Nicole Harris		Nancy Carlbone / Christopher Gibb	8/12	Bill Sherry		Nancy Carlbone							
Customer Svc-3	Collections Process Support		Nicole Harris		Larry Frie	8/12	Bill Sherry		Nancy Carlbone							
Customer Svc-4	New Business Administration		Bill Sherry		Brian Schuler / Joe Basic		Bill Sherry		Brian Schuler							
Customer Svc-5	Revenue Protection/Diversion & Investigation		Nicole Harris		Jeff Martin	8/12	Bill Sherry		Nancy Carlbone							
Customer Svc-6	Customer Data Migration		David Carlbone / Nicole Harris	7/12	Nancy Carlbone	8/12	Bill Sherry		Nancy Carlbone							
Customer Svc-7	Meter Data Services Support		Daniel Mahoney		Thomas Amerige / Michael Murphy	8/12	Bill Sherry		Nancy Carlbone							
F Regulatory Support																
Reg-1	Regulatory Support - General		Stephen Hall		Michael Laflamme		Christiane Mason		Michael Laflamme						2/6/2014	3/9/2014
Reg-2	Regulatory Reporting		Meera Reynolds		Joanne Lloyd		Christiane Mason		Michael Laflamme						2/6/2014	3/9/2014
G Records Management																
Records-1	Identification of Books and Records	7/12	Sarah Knowlton		Sharaneh Goldsmith	7/12	Sarah Knowlton		Sharaneh Goldsmith						11/5/2013	7/3/2013
Records-2	Separation and Transfer of Books and Records	7/12	Sarah Knowlton		Sharaneh Goldsmith	7/12	Sarah Knowlton		Sharaneh Goldsmith						11/5/2013	7/3/2013
H IT Transition Services																
IT-1	Business Application Services		David Carlton	7/13	Robert Lorkiewicz		David Carlton		Madelyn Hanley							
IT-2	Collaboration Services (E-Mail)		David Carlton	7/13	Robert Lorkiewicz		David Carlton		Madelyn Hanley							
IT-3	Data Centers		David Carlton	7/13	Robert Lorkiewicz		David Carlton		Madelyn Hanley							
IT-4	Client Services		David Carlton	7/13	Robert Lorkiewicz		David Carlton		Madelyn Hanley							
IT-5	Contracts and Licenses		David Carlton	7/13	Robert Lorkiewicz		David Carlton		Madelyn Hanley							
IT-6	Infrastructure Services		David Carlton	7/13	Robert Lorkiewicz		David Carlton		Madelyn Hanley							
IT-7	Networking Support		David Carlton	7/13	Robert Lorkiewicz		David Carlton		Madelyn Hanley							
IT-8	IS Energy Management Systems (EMS)		David Carlton	7/13	Robert Lorkiewicz		David Carlton		Madelyn Hanley							
IT-9	Security Services		David Carlton	7/13	Robert Lorkiewicz		David Carlton		Madelyn Hanley							

Schedule A

IT-5
IT-6
IT-7
IT-8
IT-9

Contracts and Licenses
Infrastructure Services
Networking Support
IS Energy Management Systems (EMS)
Security Services

Service

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	David Carleton	7/13	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
	David Carleton	7/13	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
	David Carleton	7/13	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
	David Carleton	7/13	Robert Lorkiewicz		David Carleton		Madalyn Hanley							

Attachment A

**Monthly Statements (April 2014 - Most Recent)
(per Settlement V.C.2.a.(i))**

See attached

Attachment A

Liberty Utilities
11 Northeastern Blvd
Salem, NH

Date: 05/29/2014
Invoice #: 800078858
Terms: Net 20

Initial Billing for Transition Services Activity:
Final Billing for Transition Services Activity:

April 2014
March 2014

TSA Name	Prior Month Adjustment			Initial Billing			Invoice Total
	Granite State	Energy North	Total	Granite State	Energy North	Total	
Payroll	-	-	-	-	-	-	-
Employee Benefits	-	-	-	-	-	-	-
Pension Administration	-	-	-	-	-	-	-
Labor Relations	-	-	-	-	-	-	-
Staffing Support	-	-	-	-	-	-	-
Human Resources	-	-	-	-	-	-	-
Financial Reporting	-	-	-	-	-	-	-
Accounting Consulting	-	-	-	3,820.20	3,820.20	7,640.40	7,640.40
Financial Training Service	-	-	-	-	-	-	-
Accounts Payable Processing	-	-	-	-	-	-	-
Accounts Payable Consulting	-	-	-	-	-	-	-
Cash Management	-	-	-	-	-	-	-
Tax Consulting	-	-	-	-	-	-	-
Property Tax Services	-	-	-	-	-	-	-
Claims Handling /Investigation	-	-	-	-	-	-	-
Finance	-	-	-	3,820.20	3,820.20	7,640.40	7,640.40
Planned Major Mtnc	-	-	-	-	-	-	-
Emergency Mtnc & Tech Svcs	-	-	-	-	-	-	-
Field Crew Dispatch & Scheduling	-	-	-	-	-	-	-
Electric Eng & Design	-	-	-	280.82	-	280.82	280.82
Resource & Workload Planning	-	-	-	-	-	-	-
Electric Fdr ,Sub T and Sub Asset Planning	-	-	-	642.55	-	642.55	642.55
Sub Mtnc Programs /Engineering	-	-	-	2,609.49	-	2,609.49	2,609.49
Vegetation Management	-	-	-	-	-	-	-
Customer Meter Support	-	-	-	-	-	-	-
Electric Meter Shop	-	-	-	-	-	-	-
Electric Lab	-	-	-	-	-	-	-
Infrared Testing	-	-	-	-	-	-	-
Mapping & Records	-	-	-	1,198.69	7,567.60	8,766.29	8,766.29
Relay & Protection	-	-	-	7,705.51	-	7,705.51	7,705.51
Codes & Standards	-	-	-	-	-	-	-
Mutual Assistance	-	-	-	-	-	-	-
Business Continuity & Emergency Logistics	-	-	-	-	-	-	-
Ops Miscellaneous	-	-	-	52,492.84	-	52,492.84	52,492.84
Network Strategy & Planned Major Mtnc	-	-	-	-	-	-	-
Operations Regulatory Support	-	-	-	-	-	-	-
Emergency Mtnc Engineering & Technical Svcs	-	-	-	-	-	-	-
Mandated Programs, inc Leak Surveys	-	-	-	-	-	-	-
LNG Compliance & Training	-	-	-	-	-	-	-
Gas Engineering & Design	-	-	-	-	-	-	-
QA/Analysis & Process Improvement	-	-	-	-	-	-	-
Gas Support/Workload Planning	-	-	-	-	-	-	-
Meter Ops/Meter Shop	-	-	-	-	-	-	-
Reliability Planning	-	-	-	-	2,999.08	2,999.08	2,999.08
System Integrity, Asset Replacement, & Corrosion Control	-	-	-	-	-	-	-
Ops Misc	-	-	-	-	411.46	411.46	411.46
Operations	-	-	-	64,929.90	10,978.14	75,908.04	75,908.04
Energy Efficiency	-	-	-	-	-	-	-
C&I Sales/Support	-	-	-	-	-	-	-
Energy Solutions Delivery & Efficiency	-	-	-	-	-	-	-
Network Control	-	-	-	13,829.71	-	13,829.71	13,829.71
Load Forecasting	-	-	-	-	-	-	-
Energy Procurement	-	-	-	-	-	-	-
Energy Procurement Consulting	-	-	-	-	-	-	-
Distributed Generation Svcs	-	-	-	-	-	-	-
Gas Control	-	-	-	-	15,479.48	15,479.48	15,479.48
Procurement Svcs General	-	-	-	-	-	-	-
Energy Transactions	-	-	-	-	-	-	-
Gas Load Forecasting	-	-	-	-	598.93	598.93	598.93
Procurement Consulting	-	-	-	-	-	-	-
Procurement Svcs Misc	-	-	-	-	-	-	-
Energy Control & Supply	-	-	-	13,829.71	16,078.41	29,908.12	29,908.12
Project Mgmt Svcs	-	-	-	-	-	-	-
Cost Mgmt	-	-	-	-	-	-	-
Project Management	-	-	-	-	-	-	-
HS&E Monitoring,Reporting Compliance & Training	-	-	-	-	-	-	-
Health & Safety Fld Support	-	-	-	-	-	-	-
Technical Training	-	-	-	-	-	-	-
Environmental Compliance	-	-	-	-	-	-	-
Environmetal Field Support	-	-	-	-	-	-	-
SIR	-	-	-	-	-	-	-
Spill Control Response	-	-	-	-	-	-	-
Environmental Reg Support & Consultation	-	-	-	-	-	-	-
Licenses, Permits & Orders	-	-	-	-	-	-	-
Health, Safety & Environment	-	-	-	-	-	-	-
Site Services	-	-	-	-	-	-	-
Security Consulting	-	-	-	-	-	-	-
NERC/NPCC Reg Compliance	-	-	-	-	-	-	-
Security	-	-	-	-	-	-	-
Supply Chain Mgmt	-	-	-	-	-	-	-
Mat Mgmt System Support	-	-	-	-	-	-	-
Supplier Contracts	-	-	-	-	-	-	-
Warehouse Access	-	-	-	-	-	-	-
Fleet Services	-	-	-	-	-	-	-
Supply Chain & Inventory	-	-	-	-	-	-	-
Call Center Ops	-	-	-	30,525.15	-	30,525.15	30,525.15

Attachment A

Liberty Utilities
11 Northeastern Blvd
Salem, NH

Date: 05/29/2014
Invoice #: 800078858
Terms: Net 20

Initial Billing for Transition Services Activity:
Final Billing for Transition Services Activity:

April 2014
March 2014

TSA Name	Prior Month Adjustment			Initial Billing			Invoice Total
	Granite State	Energy North	Total	Granite State	Energy North	Total	
Meter Rdg, Billing & Payment Processing	-	-	-	51,057.83	1,050.48	52,108.31	52,108.31
Collections Support	-	-	-	-	-	-	-
New Business Admin	-	-	-	3,039.80	-	3,039.80	3,039.80
Revenue Protection	-	-	-	-	-	-	-
Customer Data Migration	-	-	-	-	-	-	-
Meter Data Services - Support	-	-	-	5,089.88	-	5,089.88	5,089.88
Customer Service	-	-	-	89,712.66	1,050.48	90,763.14	90,763.14
General	-	-	-	(5,214.35)	-	(5,214.35)	(5,214.35)
Regulatory Reporting	-	-	-	-	-	-	-
Regulatory Support	-	-	-	(5,214.35)	-	(5,214.35)	(5,214.35)
Identification of Books & Records	-	-	-	-	-	-	-
Seperation & Transfer of Books & Records	-	-	-	-	-	-	-
Records Management	-	-	-	-	-	-	-
Business Applications	3,775.75	(5,701.34)	(1,925.59)	62,855.32	4,986.27	67,841.59	65,916.00
Collaboration Services	-	-	-	-	-	-	-
Data Centers	1,983.00	507.95	2,490.95	-	-	-	2,490.95
Client services	4,363.41	-	4,363.41	-	-	-	4,363.41
Contracts & Licenses	51,340.47	(48,729.07)	2,611.40	41,526.59	(17,129.99)	24,396.60	27,008.00
Infrastructure Services	(30,741.70)	(23,288.27)	(54,029.97)	31,050.04	9,038.90	40,088.94	(13,941.03)
Networking Support	869.83	10,465.40	11,335.23	-	-	-	11,335.23
EMS/SCADA	623.66	(8.57)	615.09	2,835.29	-	2,835.29	3,450.38
Security Services	-	-	-	-	-	-	-
IT	32,214.42	(66,753.90)	(34,539.48)	138,267.24	(3,104.82)	135,162.42	100,622.94
TOTAL	32,214.42	(66,753.90)	(34,539.48)	305,345.36	28,822.41	334,167.77	299,628.29

CHECK

Please remit payments to the following:

U.S. Mail
National Grid USA Misc Accounts Receivable 300 Erie Boulevard West Syracuse, NY 13202

Wire
National Grid USA Bank: Bank of America ABA: 026009593 Acct# 000050020915

Attachment B

**TSA Scope Changes
(per Settlement V.C.2.a.(ii))**

Nothing to report

Attachment C

**Summary of any material disputes, claims and adjustments
of Monthly Statements in the prior calendar month
(per Settlement V.C.2.a.(iii))**

Nothing to report

Attachment D

**Meeting Minutes
(per Settlement V.C.2.a.(iv))**

Nothing to report

Attachment E

**Escalated Complaint – Transition Steering Committee
(per Settlement V.C.2.a(iv) and TSA Schedule A Section 1.7)**

Nothing to report